

Vaccine Site FAQs

1. How does the partnership between Eau Claire City-County Health Department and Jacob's Well work?

Jacob's Well is a host site for an Eau Claire City-County Health Department COVID-19 Vaccination Clinic. The Worship Center will be used by Eau Claire City-County Health Department to administer the vaccine in a controlled, safe, and handicapped accessible environment.

2. How much does Eau Claire City-County Health Department pay Jacob's Well to do this?

Jacob's Well is receiving no monetary payment from Eau Claire City-County Health Department.

3. When will Eau Claire City-County Health Department start giving vaccines at Jacob's Well?

Eau Claire City-County Health Department is currently administering the COVID-vaccine. The Clinic will remain open until further notice.

4. What are the hours?

The vaccination clinic's hours are as follows:

Mondays – 1:00pm – 6:00pm
Thursdays – 11:00am – 4:00pm
Fridays – 11:00am – 4:00pm
Saturdays – 11:00am – 4:00pm

5. How do people get the vaccine?

Individuals who are eligible to receive the COVID-vaccine should contact Eau Claire City-County Health Department directly

by calling 715-839-4718 or by visiting <https://coronavirus-and-covid-19-information-hub-eccounty.hub.arcgis.com/pages/covid-19-vaccine-appointments>. To determine if you are

eligible to receive the vaccine, you may find this information on the State of Wisconsin

Department of Health Services website at www.dhs.wisconsin.gov/covid-19/vaccine-about.htm.

6. Which vaccine is being given at this site?

The vaccines offered may include Moderna, Pfizer and Johnson & Johnson but please contact the Eau Claire City-County Health Department for details.

7. Can Jacob's Well members get the vaccine?

Yes. Jacob's Well members, if eligible as determined by the State of Wisconsin DHS guidelines, may receive the vaccine by contacting Eau Claire City-County Health Department directly by calling 715-839-4718 or by

visiting <https://coronavirus-and-covid-19-information-hub-eccounty.hub.arcgis.com/pages/covid-19-vaccine-appointments>.

8. The Eau Claire City-County Health Department site is showing a limited availability of vaccine appointment slots. Is this expected to be ongoing?

Vaccine allocations to sites are determined on a weekly basis by the State of Wisconsin based on number of vaccines allocated to each state and capacity to vaccinate at each site. All vaccine providers (including Eau Claire City-County Health Department) are working closely with the State to request adequate doses of vaccine. As additional vaccine supply is available, the number of appointment slots at the Eau Claire City-County Health Department – Jacob's Well location is expected to increase.

9. Are we concerned that increasing public use of the building will increase the risk of COVID transmission?

In order to receive the vaccine, a person cannot be COVID positive or under quarantine.

Eau Claire City-County Health Department clinicians are screening patients for symptoms and COVID exposure risk prior to accepting anyone into the clinic. Appropriate social distancing, masking and sanitation procedures further reduce risk of COVID transmission in our building.